VITAL INFORMATION FOR THE CITIZEN TO PAY ELECTRICITY BILL ONLINE

- Citizen can pay directly through Odisha One portal in Quick pay service through his Mobile no or can register as a member and login the portal to avail all the services under Odisha One. Click on 'Sign Up' for Registration.
- Under Quick Pay mode, the Citizen can pay his bills in the Quick way by entering his Consumer no. and Mobile no.
- Under Registration Mode you can pay bills by logging in into the site using your user id and password.
- In case of Registered Users, You have to click on service list and then electricity bill payment (CESU) else you can click on Quick Pay and select the electricity bill payment from the dropdown.
- You should know the following details related to electricity bill payment (CESU).
  - ✓ Consumer Number.
  - ✓ Mobile Number registered with CESU
- If Consumer details are not found, you cannot pay the bill. Then please email us at odishaone@ocac.in or contact us at +91-674-2567606
- While paying the bill you can select net banking or Debit/Credit Card (for all debit and credit card) [Visa, Master and Maestro enabled].
- For Online Payment Through Visa/Master/Maestro Debit Card, the card holder should have the following:
  - ✓ The 16/19 digit card number.
  - ✓ The Expiry Date in MM/YY format displayed in the card(Not mandatory for Maestro Cards).
  - ✓ The CVV Number (3 digit code written on the back side of Visa/Master Debit Card, Not mandatory for Maestro Cards).
  - ✓ The Master Card Secure Code/Verified By Visa Password (If citizen do not have, they can generate on-line while making payment)
- You must keep the receipt as a proof of token. In the receipt Transaction Id is the reference no from Odisha One.
- You can check the transaction/payment in "My Transactions".

➢ If you do not get a receipt but your debit/credit card is debited with the amount, then you can go to "My Transactions" and search the transaction and can take a duplicate receipt. Duplicate receipt can be obtained by clicking "Ref No" link. . But if your transaction shows in pending list of the transactions then you can check "verify from bank" link and can regenerate the receipt. For more queries or complaints , please write to us at:

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